The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call <u>1-855-OSCAR-55</u> or visit <u>https://www.hioscar.com/forms/2020/mi</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.dol.gov/ebsa/healthreform</u> or call <u>1-855-OSCAR-55</u> to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0 at Indian Health Care <u>Provider</u> (IHCP) or with IHCP <u>referral</u> at non- IHCP; or \$0 individual / \$0 family	See the Common Medical Events chart below for your costs for services this <b>plan</b> covers.
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Preventive care</u> and pre- and post-natal care.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	Yes. \$5,500 individual / \$11,000 family for prescription drug <u>coverage</u> . There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <b>deductible</b> amount before this <b>plan</b> begins to pay for these services.
What is the <u>out-of-</u> pocket limit for this plan?	\$8,150 individual / \$16,300 family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> I <u>imit</u> ?	Premiums, <u>balance</u> <u>billing</u> charges, and healthcare this <u>plan</u> does not cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> provider?	Yes. See <u>www.hioscar.com</u> or call <u>1-855-OSCAR-55</u> for a list of <u>network providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan</u> 's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

			What You Will Pay		
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	No charge	\$50 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	Telemedicine Visits from Oscar Designated Telemedicine <u>Providers</u> are covered in full; <u>deductible</u> does not apply. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
If you visit a health care <u>provider</u> 's office or clinic	<u>Specialist</u> visit	No charge	\$90 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	Cost sharing waived at non-IHCP with IHCP referral.
	<u>Preventive care/</u> <u>screening</u> / immunization	No charge	No charge	Not Covered	You may have to pay for services that aren't preventive. Ask your <b>provider</b> if the services you need are preventive. Then check what your <b>plan</b> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No charge	\$90 <u>copay</u> /visit <u>Deductible</u> does not apply (x-ray), \$50 <u>copay</u> /visit <u>Deductible</u> does not apply (lab work)	Not Covered	<u>Preauthorization</u> may be required. If you don't get <u>preauthorization</u> ,payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
	Imaging (CT/PET scans, MRIs)	No charge	\$200 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	<u>Preauthorization</u> is required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
If you need drugs to treat your illness or condition More information about <u>prescription drug</u> <u>coverage</u> is available at <u>www.hioscar.com/search</u> /MI/drugs?year=2020	Generic drugs	No charge	\$3 <u>copay</u> /prescription <u>Deductible</u> does not apply (retail), \$7.50 <u>copay</u> /prescription <u>Deductible</u> does not apply (mail order)	Not Covered	Covers up to 30 day supply at retail and up to 90 day supply for mail order. <u>Preauthorization</u> / step therapy may be required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .

\* For more information about limitations and exceptions, see the plan or policy document at www.hioscar.com/forms.

			What You Will Pay		
Common Medical Eve	nt Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to treat your illness or condition More information about <u>prescription drug</u> <u>coverage</u> is available at <u>www.hioscar.com/search</u> /MI/drugs?year=2020		No charge	\$200 <u>copay</u> /prescription <u>Deductible</u> does not apply (retail), \$500 <u>copay</u> /prescription <u>Deductible</u> does not apply (mail order)	Not Covered	Covers up to 30 day supply at retail and up to 90 day supply for mail order. <u>Preauthorization</u> / step therapy may be required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
	Non-preferred brand drugs	No charge	50% <u>coinsurance</u> subject to pharmacy <u>deductible</u> (retail/mail order)	Not Covered	Covers up to 30 day supply at retail and up to 90 day supply for mail order. <u>Preauthorization</u> / step therapy may be required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
	<u>Specialty drugs</u>	No charge	50% <u>coinsurance</u> subject to pharmacy <u>deductible</u> (retail/mail order)	Not Covered	Covers up to 30 day supply through Oscar Specialty Pharmacy. <u>Preauthorization</u> /step therapy may be required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No charge	\$1000 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	<u>Preauthorization</u> may be required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
surgery	Physician/surgeon fees	No charge	\$300 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	<u>Preauthorization</u> may be required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
If you need immediate medical attention	<u>Emergency room</u> <u>care</u>	No charge	\$1000 <u>copay</u> /visit <u>Deductible</u> does not apply (ER Facility Fee), No charge (ER Physician Fee)	\$1000 <u>copay</u> /visit <u>Deductible</u> does not apply (ER Facility Fee), No charge (ER Physician Fee)	Cost sharing waived at non-IHCP with IHCP referral.

\* For more information about limitations and exceptions, see the plan or policy document at www.hioscar.com/forms.

			What You Will Pay		
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need immediate	Emergency medical transportation	No charge	\$1000 <u>copay</u> /visit <u>Deductible</u> does not apply	\$1000 <u>copay</u> /visit <u>Deductible</u> does not apply	<b><u>Preauthorization</u></b> required for non-emergency ambulance transportation. <b><u>Cost sharing</u></b> waived at non-IHCP with IHCP <u>referral</u> .
medical attention	<u>Urgent care</u>	No charge	\$100 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	Cost sharing waived at non-IHCP with IHCP referral.
If you have a hospital stay	Facility fee (e.g., hospital room)	No charge\$3000 copay/day up to 2 days Deductible applyNot Coveredexcept for emerge preauthorization, denied. The \$3000 maximum of 2 days		<u>Preauthorization</u> is required for inpatient stays, except for emergency admissions. If you don't get <u>preauthorization</u> , payment for care may be denied. The \$3000 <u>copayment</u> will apply for a maximum of 2 days. <u>Cost sharing</u> waived at non- IHCP with IHCP <u>referral</u> .	
,	Physician/surgeon fees	No charge	\$300 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	<u>Preauthorization</u> required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
If you need mental health, behavioral health, or substance abuse services	Outpatient services	No charge	\$50 <u>copay</u> /visit <u>Deductible</u> does not apply (office visit), \$1000 <u>copay</u> /visit <u>Deductible</u> does not apply (for other outpatient services)	Not Covered	<u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
	Inpatient services	No charge	\$3000 <u>copay</u> /day up to 2 days <u>Deductible</u> does not apply	Not Covered	<u>Preauthorization</u> is required for inpatient stays, except for emergency admissions. If you don't get <u>preauthorization</u> , payment for care may be denied. The \$3000 <u>copayment</u> will apply for a maximum of 2 days. <u>Cost sharing</u> waived at non- IHCP with IHCP <u>referral</u> .
If you are pregnant	Office Visit	No charge	No charge	Not Covered	<b><u>Cost-sharing</u></b> does not apply to certain <u>preventive</u> <u>services</u> . Depending on the type of services, <u>cost-</u> <u>sharing</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).

\* For more information about limitations and exceptions, see the plan or policy document at www.hioscar.com/forms.

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
lf you are pregnant	Childbirth/delivery professional services	No charge	\$300 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	<u>Cost-sharing</u> does not apply to certain <u>preventive</u> <u>services</u> . Depending on the type of services, <u>cost-</u> <u>sharing</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
	Childbirth/delivery facility services	No charge	\$3000 <u>copay</u> /day up to 2 days <u>Deductible</u> does not apply	Not Covered	<b><u>Cost-sharing</u></b> does not apply to certain <u>preventive</u> <u>services</u> . Depending on the type of services, <u>cost-</u> <u>sharing</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). The \$3,000 per day <u>copayment</u> will apply for a maximum of 2 days. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
If you need help recovering or have other special health needs	Home health care	No charge	\$90 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	<u>Preauthorization</u> may be required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
	<u>Rehabilitation</u> services	No charge	\$90 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	30 combined visits per year for PT, OT and Chiro. 30 visits per year for ST. 30 cardiac/pulmonary visits per year. <u>Preauthorization</u> may be required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non- IHCP with IHCP <u>referral</u> .
	<u>Habilitation</u> services	No charge	\$90 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	30 combined visits per year for PT, OT and Chiro. 30 visits per year for ST. Visit limits do not apply to the treatment for Autism Spectrum Disorders. <u>Preauthorization</u> may be required. If you don't get <u>preauthorization</u> , payment for care may be denied. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
	<u>Skilled nursing</u> <u>care</u>	No charge	\$3000 <u>copay</u> /day up to 2 days <u>Deductible</u> does not apply	Not Covered	45 days per year. The \$3000 <u>copayment</u> will apply for a maximum of 2 days. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .

\* For more information about limitations and exceptions, see the plan or policy document at www.hioscar.com/forms.

		What You Will Pay			
Common Medical Event	Services You May Need	Indian Health Care Provider (IHCP) (You will pay the least)	Non-IHCP In- Network Provider (You will pay more)	Non-IHCP Out-of- Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	<u>Durable medical</u> equipment	No charge	50% <u>coinsurance</u> <u>Deductible</u> does not apply	Not Covered	Pre-authorization is required for high-cost DME. Cost sharing waived at non-IHCP with IHCP referral.
If you need help recovering or have other special health needs	<u>Hospice services</u>	No charge	\$3000 <u>copay</u> /day up to 2 days <u>Deductible</u> does not apply	Not Covered	Inpatient hospice care is subject to the inpatient hospital <u>cost-sharing</u> . <u>Preauthorization</u> may be required. If you don't get <u>preauthorization</u> , payment for care may be denied. The \$3,000 per day <u>copayment</u> will apply for a maximum of 2 days. <u>Cost sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
	Children's eye exam	No charge	\$90 <u>copay</u> /visit <u>Deductible</u> does not apply	Not Covered	1 exam per year. <u>Cost sharing</u> waived at non- IHCP with IHCP <u>referral</u> .
If your child needs dental or eye care	Children's glasses	No charge	50% <u>coinsurance</u> <u>Deductible</u> does not apply	Not Covered	1 prescribed lenses and frames per year. <u>Cost</u> <u>sharing</u> waived at non-IHCP with IHCP <u>referral</u> .
	Children's dental check-up	No charge	No charge	Not Covered	Limited to 2 exams per Year.

**Excluded Services & Other Covered Services:** 

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Abortion
- Acupuncture
- Cosmetic surgery
- Dental care (Adult)

- Hearing aids
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric surgery
- Chiropractic care

- Infertility treatment
- Weight loss programs

\* For more information about limitations and exceptions, see the plan or policy document at www.hioscar.com/forms.

#### Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Michigan Division of Insurance, 611 W Ottawa St, 3rd Floor Lansing, MI 48933 at <u>1-877-999-6442</u> or <u>www.michigan.gov/difs/</u> or contact Oscar at <u>1-855-OSCAR-55</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance</u> <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call <u>1-800-318-2596</u>.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: <u>www.michigan.gov/difs/</u>

Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

[Spanish (Español): Para obtener asistencia en Español, llame al 1-855-OSCAR-55.]

[Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-855-OSCAR-55.]

[Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-855-OSCAR-55.]

[Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-OSCAR-55.]

-To see examples of how this plan might cover costs for a sample medical situation, see the next page.-

\* For more information about limitations and exceptions, see the plan or policy document at www.hioscar.com/forms.

## About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

<b>Peg is Having a Baby</b> (9 months of in-network pre-natal care and hospital delivery)	а	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well controlled condition)		<b>№</b> (in-network
The plan's overall <u>deductible</u>	\$0	The plan's overall <u>deductible</u>	\$0	The plan's of
Specialist copay	\$90	Specialist copay	\$90	Specialist c
Hospital (facility) <u>copay</u>	\$3000	Hospital (facility) <u>copay</u>	\$1000	Hospital (fage)
Other <u>coinsurance</u>	50%	Other coinsurance	50%	Other coins
This EXAMPLE event includes services like:		This EXAMPLE event includes services like:		This EXAMPL
Specialist office visits (prenatal care)		Primary care physician office visits (including		Emergency ro
Childbirth/Delivery Professional Services		disease education)		Diagnostic tes
Childbirth/Delivery Facility Services		Diagnostic tests (blood work)		Durable medic

Childbirth/Delivery Facility Services **Diagnostic tests** (ultrasounds and blood work) **Specialist** visit (anesthesia)

Total Example Cost	\$12,800
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## In this example, Peg would pay:

Cost Sharing				
Deductibles	\$0			
Copayments	\$3,500			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$60			
The total Peg would pay is:	\$3,560			

<ul> <li>Hospital (facility) <u>copay</u></li> <li>Other <u>coinsurance</u></li> </ul>	1
This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including	
disease education)	
Diagnostic tests (blood work)	
Prescription drugs	
Durable medical equipment (glucose meter)	

Total Example Cost	\$7,400
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#### In this example, Joe would pay:

Cost Sharing	
Deductibles	\$0
Copayments	\$4,900
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$60
The total Joe would pay is:	\$4,960

#### Mia's Simple Fracture k emergency room visit and follow up care)

The plan's overall <u>deductible</u>	\$0
Specialist copay	\$90
Hospital (facility) <u>copay</u>	\$1000
Other <u>coinsurance</u>	50%

LE event includes services like: room care (including medical supplies) est (x-rav) **Durable medical equipment** (crutches) **Rehabilitation services** (physical therapy)

Total Example Cost	\$1,900
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#### In this example. Mia would pay:

Cost Sharing		
Deductibles	\$0	
Copayments	\$1,700	
Coinsurance	\$100	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is:	\$1,800	

Note: These numbers assume the patient does not participate in the plan's wellness program. If you participate in the plan's wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: 1-855-OSCAR-55 or www.hioscar.com. Note: These numbers assume the patient received care from an IHCP provider or with IHCP referral at a non-IHCP. If you receive care from a non-IHCP provider without a referral from an IHCP your costs may be higher.

The **plan** would be responsible for the other costs of these EXAMPLE covered services.

# Notice of Non-Discrimination: Discrimination is Against the Law

Oscar complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, including sex stereotypes and gender identity. Coverage for medically necessary health services is made available on the same terms for all individuals, regardless of sex assigned at birth, gender identity, or recorded gender. Oscar will not deny or limit coverage to any health service based on the fact that an individual's sex assigned at birth, gender identity, or recorded gender is different from the one to which such health service is ordinarily available. Oscar will not deny or limit coverage for a specific health service related to gender transition if such denial or limitation results in discriminating against a transgender individual.

#### Oscar:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services at all times to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Member Services at 1-855-OSCAR-55 (TTY: 7-1-1).

If you believe that Oscar has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

CA Members: Oscar Health Plan of California, Attention Grievances 9942 Culver City Blvd., PO Box 1279, Culver City, CA 90232

All other Members: Oscar Insurance, Attention: Grievances, PO Box 52146, Phoenix, AZ 85072

1-855-OSCAR-55 (TTY: 7-1-1), Mon - Fri 8 am - 8 pm/ Sat - Sun 9 am - 5 pm (EST), Fax: 1-888-977-2062, Email: help@hioscar.com. You can file a grievance in person or by mail, fax, or em ail. If you need help filing a grievance, Oscar's Grievances Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

#### Language Assistance Services for the Deaf or Hard of Hearing

ATTENTION: If you are deaf or hard of hearing, talk to text services, free of charge, are available to you. Call 1-855-Oscar-55 and dial 711 to receive TTY/TDD services.

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-OSCAR-55.

繁體中文 (Chinese): 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-855-OSCAR-55.

Русский (Russian): ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-OSCAR-55.

Kreyòl Ayisyen (French Creole): ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-855-OSCAR-55.

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-OSCAR-55 번으로 전화해 주십시오.

Italiano (Italian): ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-855-OSCAR-55.

.1-855-OSCAR-55 אידיש (Yiddish): אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט (Yiddish) אידיש

#### বাংলা (Bengali): লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিংথরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-855-OSCAR-55.

Polski (Polish): UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-855-OSCAR-55.

العربية (Arabic): ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1–558–RACSO-558.

Français (French): ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-OSCAR-55.

اُ**ردُوُ (Urdu):** خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں ۔ کال کریں 55-OSCAR -1-855 -1

Tagalog (Tagalog – Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-OSCAR-55.

λληνικά (Greek): ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-855-OSCAR-55.

Shqip (Albanian): KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-855-OSCAR-55.

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-OSCAR-55.

**हिंदी (Hindi): ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं।** 1-855-OSCAR-55 पर कॉल करें।

فارسسی (Farsi): توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما .بگیرید ت OSCAR-55-1-855-1

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-855-OSCAR-55.

ગુજરાતી (Gujarati): સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો <sup>1-855-OSCAR-55.</sup>

日本語 (Japanese): 注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-855-OSCAR-55 まで、お電話にてご連絡ください。

ພາສາລາວ (Lao): ໂປດຊາບ: ຖ້າວ່າ ຫ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ຫ່ານ. ໂຫຣ 1-855-OSCAR-55.

Português (Portuguese): ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-OSCAR-55.

አማርኛ (Amharic): ማስታወሻ: የሚና7ሩት ቋንቋ ኣማርኛ ከሆነ የትርፖም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-855-OSCAR-55.

Հայերեն (Armenian)։ ՈՒՇԱԴՐՈՒԹՅՈՒԾ ԵԹե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ։ Զանգահարեք 1-855-OSCAR-55.

ਪੰਜਾਬੀ (Punjabi): ਧਿਆਨ ਦਿਓ: ਜੇ ਤਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤਹਾਡੇ ਲਈ ਮਫਤ ਉਪਲਬਧ ਹੈ। 1-855-OSCAR-55. 'ਤੇ ਕਾਲ ਕਰੋ।

ខ្មែរ (Cambodian): ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនកិតឈ្នួល គឺអាចមានសំរាប់ប៉េរីអ្នក។ ចូរ ទូរស័ព្ទ 1-855-OSCAR-55. ។ Hmoob (Hmong): LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-855-OSCAR-55. ภาษาไทย (Thai): តំ ។ คุณพูดภาษาไทยคุณสามารถใช้ บริการช่ วยเลือทางภาษาได้ ฟรี โทร 1-855-OSCAR-55.

Deitsch (Pennsylvania Dutch): Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf

selli Nummer uff: Call 1-855-OSCAR-55.

Oroomiffa (Oromo): XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-855-OSCAR-55.

Nederlands (Dutch): AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-855-OSCAR-55.

Українська (Ukrainian): УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-855-OSCAR-55.

Română (Romanian): ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-855-OSCAR-55.

Navajo Diné Bizaad: Díí baa akó nínizin: Díí saad bee yánílti'go Diné Bizaad, saad bee áká'ánida'áwo'déé', t'áá jiik'eh, éí ná hóló, koji' hódíílnih 1-855-OSCAR-55 (TTY: 711.) Srpsko-hrvatski (Serbo-Croatian): OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-855-OSCAR-55